

Missing guest invite

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Category:	IT-Sicherheit & Anmeldung an Diensten::ZIH-Login	Votes:	0
State:	public (all)	Result:	0.00 %
Language:	en	Last update:	10:27:50 - 07/05/2023

Keywords

Guest Invite E-Mail ZIH-Login

Solution (public)

Sometimes a guest has difficulty locating the invitation from the [1]self-service-portal within their email inbox. Here are some potential solutions:

- The invited guest should examine their spam folder, as there exists a possibility that the invitation may have been erroneously classified as spam.
- The inviter is advised to check the accuracy of the guest's email address.
- The inviter can expunge the existing invitation and extend a fresh one to the guest, thereby the transmission of a new email notification.

[1] <https://selfservice.tu-dresden.de>