

Reporting suspicious emails

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Schlüsselwörter

E-Mail Phishing Outlook Report-Button Spam

Lösung (öffentlich)

If e-mails seem suspicious or malicious to you because you suspect a phishing attack or malware in attachments behind them, you can report them to TUD-CERT. There, reports are evaluated promptly and countermeasures are initiated if necessary. In this way, the risks posed by malicious e-mails can be reduced and, for example, phishing websites can be blocked at an early stage.

E-mails worthy of reporting

Please report only emails that pose an immediate security risk. This includes e-mails from unknown sender addresses with questionable urgent requests for action (e.g. "Click here to unlock your account").

Advertisements and spam e-mails can be deleted without reporting them to TUD-CERT.

How to report e-mails

Depending on the software you use to check your e-mail, there are several reporting methods available:

- Phishing Report Plugin for Microsoft Outlook
- Phishing Report Plugin for Mozilla Thunderbird
- Forwarding via E-mail

Microsoft Outlook

If you use Microsoft Outlook, you can use our phishing report plugin for this purpose. It allows you to submit dangerous or questionable emails to TUD-CERT with just one click. The latest version of the plugin can be downloaded from the TUD-CERT [1] phishing info page. [2] Installation and operating instructions for the plugin are also available there.

With installation of the plugin, the TUD-CERT section is added to the Start menu ribbon. The "Report E-Mail" button is visible.

Screenshot of the Phishing Report Plugin for Microsoft Outlook Mozilla Thunderbird

Our phishing reporting plugin for Mozilla Thunderbird adds a report button to the message area, which can be used to report the currently displayed E-Mail directly to the TUD-CERT.

Screenshot of the Phishing Report Plugin for Microsoft Outlook

The plugin can be installed directly from Thunderbird via the official [3] Mozilla Add-On Website. For details please consult our [4] installation and operating instructions.

Others

If you do not use one of the e-mail clients mentioned above, you can alternatively forward suspicious e-mails to us directly at [5] cert-meldung@mailbox.tu-dresden.de. Please note that we will process all reports in a timely manner, but will only get back to you in case of any follow-up questions.

[1] <https://mailsecurity.cert.tu-dresden.de>

[2] <https://mailsecurity.cert.tu-dresden.de/en/plugins/documentation/#microsoft-outlook>

[3] <https://addons.thunderbird.net/thunderbird/addon/tud-cert-phishing-report/>

[4] <https://mailsecurity.cert.tu-dresden.de/en/plugins/documentation/#mozilla-thunderbird>

[5] <mailto:cert-meldung@mailbox.tu-dresden.de>