

eduroam - iOS/iPadOS - Wi-Fi setup

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FAQ Article Print

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Keywords

Eduroam iOS iPadOS Apple WLAN Einrichtung

Solution (public)

Open the Safari browser and download the eduroam profile from the following website by clicking on "eduroam": [1]<https://cat.eduroam.org/?idp=5916>

Screenshot: Profile Download

The system displays a message that the website is trying to download a configuration file. Allow the download by clicking "Allow".

Screenshot: Download Permission

You will get the message to switch to the "Settings".

Screenshot: Profile loaded Note

Click on "Profile downloaded" in "Settings".

Screenshot: Profile in settings

Click on "Install".

Screenshot: Profile installation

The system displays the notice that the username must end exactly with '@tu-dresden.de'. Click on "Next".

Screenshot: Username notice

Click on "Install".

Screenshot: Certificate information

Confirm again with "Install".

Screenshot: Installation confirmation

Please enter the username in the form yourZIHlogin@tu-dresden.de (regardless of what kind of e-mail address you have!) and click on "Next".

Screenshot: Login input

Please enter your "password" (If you have set a WLAN password, you have to enter it). Then click on "Next".

Screenshot: Password input

Finish the installation with "Done".

Screenshot: Successful installation

The system is now automatically connected to eduroam.
Hint: If the setup of Eduroam is not successful, please change your WLAN password at [2]Self-Service Portal, then wait 15 minutes and start again.

[1] <https://cat.eduroam.org/?idp=5916>

[2] <https://selfservice.tu-dresden.de/passwords/>