

# GoToMeeting Requirements

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## Keywords

Firewall GoToMeeting

## Solution (public)

### Software

You can join a meeting via the desktop, mobile or web app.

### Desktop

The application, which is available for [1]macOS and [2]Windows, can be downloaded automatically from the [3]GoToMeeting website.

### Mobile

Apps are available for iOS and iPadOS in the [4]App Store and for Android in the [5]Play Store.

### Web

You can also join meetings via Google Chrome or Microsoft Edge web browser. Organisers must enable the option in their [6]settings to allow participants to join via browser. Not all features are available in the web app. You can check the [7]help article to find out which functions are available and what requirements apply.

### Network configuration

If you are experiencing connection problems with GoToMeeting, you can check the firewall settings of your computer or network. LogMeln has published a [8]help article where you can find the latest details.

- [1] <http://support.goto.com/meeting/help/steps-for-installing-on-macs-g2m050005>
- [2] <http://support.goto.com/meeting/help/steps-for-installing-on-windows-g2m050019>
- [3] <http://global.gotomeeting.com/install>
- [4] <https://itunes.apple.com/us/app/gotomeeting/id1239774423>
- [5] <https://play.google.com/store/apps/details?id=com.gotomeeting>
- [6] <http://support.goto.com/de/meeting/help/enable-the-web-app-g2m090005>
- [7] <http://support.goto.com/meeting/help/web-app-feature-comparison-g2m030006>
- [8] <https://support.goto.com/meeting/help/optimal-firewall-configuration-g2m060010>