

## Datashare - Not supported clients

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### Keywords

Datashare Nextcloud Setup Version Client

### Solution (public)

In the past, the use of older Nextcloud desktop clients has increasingly caused problems when accessing files and folders, as well as when creating and managing shares. It is therefore strongly recommended that users keep their clients up to date.

From 23 April 2026 onwards, the service will only support clients with version 3.6 and above.

How do I know which version I am using?

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Open the settings of your Nextcloud desktop client.

Screenshot Datashare: Settings

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Navigate to the "General" tab and see the version in the "Info" section.

Screenshot Datashare: Info about client version