Softphone - WebEx notes for use on Linux systems
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Schlüsselwörter

Cisco Linux Softphone VoIP WebEx telephone

Lösung (öffentlich)

WebEx - Notes for use on Linux systems
WebEx is officially released by Cisco for the following Linux distributions:
(as of 04/2024)
- Ubuntu 18.04 and 20.04 and 22.04
- RHEL 8.2 and 8.3

However, WebEx works on many other distributions.
Information on the release plan, minimum requirements, future improvements and
known problems can be found on the [1]WebEx help pages for Linux.
Known problems Open Suse Tumbleweed Issue:
Problems with certificates and therefore no login to the telephony server
after successful login to WebEx.
Solution:
Webex searches for the CA bundle under /etc/ssl/certs/ca-bundle.crt and
/etc/ssl/certs/ca-certificates.crt
After a sudo ln -s /etc/ssl/ca-bundle.pem /etc/ssl/certs/ca-bundle.crt Webex
also works with OpenSUSE
Please note: This "hack" may be deactivated again with OS updates. In the
event of problems, check again whether the entry is still active.

 Various distributions Issue: (e.g. Kubuntu 23.10, Open Suse Tumbleweed)
Under Wayland Sessions it can happen that the login window remains black and
you cannot enter your access data.
Solution:
Start the program with the environment variable WAYLAND_DISPLAY.
WAYLAND_DISPLAY='' /opt/Webex/bin/CiscoCollabHost
Issue:
The checkbox for the autostart function is grayed out in Cisco WebEx and
cannot be used.
Solution:
It is currently unclear whether this is a bug or whether it does work under
certain constellations (distribution/desktop environment).
It is recommended to use the mechanisms of the respective operating system
(desktop environment) for the autostart of WebEx.

[1] https://help.webex.com/en-us/article/9vstcdb/Webex-App-for-Linux