

Accessibility support telephone

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Keywords

Softphone accessibility telephone

Solution (public)

Hearing-Impaired Accessibility Features Phone CP-7841 and CP-8851

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Visual message display (handset): This illuminated strip is visible from all angles. Your phone also provides an audible indicator for waiting messages

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Visual notification of the phone status:

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"Mute" button: When the microphone is muted, the button lights up.

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Loudspeaker button: When the loudspeaker is activated, the button lights up.

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Support for inline amplifiers (handsets): Cisco IP Phone handsets support third-party inline amplifiers. Connect an amplifier to the cable between the handset and the phone

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Adjustable ringtone, pitch and volume

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Hearing Aid Compatible (HAC) handset: Hearing aid compatibility, Magnetic coupling of the hearing aid, Federal Communications Commission (FCC) volume regulations for the Americans with Disabilities Act (ADA), Section 508 volume requirements are met through the use of industry standard inline receiver amplifiers

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The CP-8851 has a Bluetooth interface that can be used to pair a hearing aid or headset

Softphone Cisco WebEx

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Support for headsets/hearing aids (Bluetooth, USB, analog)

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Visual signaling of incoming calls, calls on hold, etc.

Vision-Impaired and Blind Accessibility Features Phone CP-7841 and CP-8851

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High-contrast visual and audible notification of an incoming call: Informs you of an incoming call. The handset light bar flashes for incoming calls and lights up when a voicemail message is received.

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Line and function buttons on the left side of the screen:

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Green illuminated: Active call or bidirectional intercom call

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Flashing green: call on hold

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Illuminated yellow: idle function active or logged in to hunt group

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Flashing yellow: Incoming call or call on hold

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Lit red: Line is being used on another device

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Illuminated LCD screen with adjustable contrast on the Cisco IP phone

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Standard layout with 12 buttons with marking on button 5

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Button groupings:

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Loudspeaker, headset, mute microphone

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Hold, consultation/connect, conference

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Voicemail, settings, phone book

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Volume rocker

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Adjustable font size (CP-8851 only)

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Voice feedback (CP-8851 only)

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Keyboard navigation and shortcuts

[1]<https://help.webex.com/en-us/article/7wr87q/Webex-App-%7C-Keyboard-navigation-and-shortcuts>

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Support of screen readers (JAWS screen reader version 18 or higher), under MAC-OS support of the integrated screen reader

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Dark mode

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Adjustable font size

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High contrast: If you set a high contrast for your operating system, the Webex app adopts this setting and displays the high-contrast color palette you have selected.

Mobility-Impaired Accessibility Features Phone CP-7841 and CP-8851

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large buttons

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Hands-free system

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Standard layout with 12 buttons with marking on button 5

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Wall mounting possible (wall bracket for CP-7841)

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Clients available for PC/notebook and smartphone

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Unterstützung Fernsteuerung (Rufannahme/Auflegen, Lautstärke, Mikro stumm) bei ausgewählten Headsets

[2]https://www.cisco.com/c/en/us/products/unified-communications/uc_endpoints_accessories.html

[1] <https://help.webex.com/en-us/article/7wr87q/Webex-App-%7C-Keyboard-navigation-and-shortcuts>

[2] https://www.cisco.com/c/en/us/products/unified-communications/uc_endpoints_accessories.html