

## Missing guest invite

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### FAQ-Artikel-Ausdruck

<b>Kategorie:</b>	IT-Sicherheit & Anmeldung an Diensten::ZIH-Login	<b>Bewertungen:</b>	0
<b>Status:</b>	öffentlich (Alle)	<b>Ergebnis:</b>	0.00 %
<b>Sprache:</b>	en	<b>Letzte Aktualisierung:</b>	10:27:50 - 05.07.2023

### Schlüsselwörter

Guest Invite E-Mail ZIH-Login

### Lösung (öffentlich)

Sometimes a guest has difficulty locating the invitation from the [1]self-service-portal within their email inbox. Here are some potential solutions:

- The invited guest should examine their spam folder, as there exists a possibility that the invitation may have been erroneously classified as spam.
- The inviter is advised to check the accuracy of the guest's email address.
- The inviter can expunge the existing invitation and extend a fresh one to the guest, thereby the transmission of a new email notification.

[1] <https://selfservice.tu-dresden.de>