

## How to upgrade the VMware Tools of a virtual machine

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Lösung (öffentlich)				
Overview				
VMware Tools is a suite of virtual machines guest op- machine. Without VMware performance lacks importa	utilities that enhances the performance of the erating system and improves management of the virtual Tools installed in your guest operating system, guest ant functionality.			
If a new version of VMward icon with a corresponding management of the Self-S For VMs in the Enterprise of informed by[1]Centreon b	e Tools is available for a virtual machine, an alarm message appears on the particular VM in the VM ervice-Portal <sup>1</sup> . Cloud, the responsible VM administrators are also y email.			
<sup>1</sup> [2]VM management Enter [3]VM management Resea	rprise Cloud arch Cloud			
How to upgrade the VMwa	re Tools of a virtual machine?			
Linux				
The Open Virtual Machine package sources of curren installed via package man the regular update proces	Tools (open-vm-tools) are included in the official t Linux distributions and can be conveniently agement. The update is performed automatically during s of the operating system.			
Virtual machines that have already include the open- the operating system your as follows:	e been deployed with a preinstalled operating system rm-tools package. If necessary, or if you installed rself, you must post-install the open-vm-tools package			
- Debian / Ubuntu -				
sudo apt install open-vm-t	ools			
- SuSE Linux Enterprise Se -	rver			
zypper install open-vm-too	bls			
- CentOS				
-				
yum install open-vm-tools				
Windows				
By default, the update is p Alternatively, the VMware Self-Service-Portal by click menu. If necessary, the gu	erformed automatically at VM restart. Tools can be updated in the VM management of the ing on Update VMware Tools in the respective 3-dot est operating system is restarted automatically.			
If the error message "Unki Tools, this is usually becau "C:\Windows\Temp\vmwar directory and restart the u	nown error code: 1015" appears when updating VMware use the temporary directory e-SYSTEM" is missing. In this case, simply create the pdate.			
Under a few circumstance is required. You can do thi	s, a manual update or installation of the VMware Tools s using the [4]VM Remote Console (VMRC) as follows:			
<ol> <li>In the Virtual Machine n If the VMware Tools are no VMware Tools</li> </ol>	nenu, select the Update VMware Tools entry. It yet installed, the menu item is named Install			
2. By clicking the Install bu mapped to the virtual CD/	utton, the VMware Tools installation media is DVD drive of the VM.			
If the error message "The after clicking on Install, the this, proceed as follows:	VMware Tools installation was canceled" appears e installation medium must be reconnected. To do			
<ul> <li>In the Virtual Machine me and then click Settings.</li> <li>On the right-hand side of Connected.</li> <li>Under the item Connection</li> </ul>	enu, select Removable Devices, then CD/DVD drive 1 the menu under Device status, activate the option on, select the following options:			
Location: Remote Server				
	abla			
use remote ISO image: En	dule.			



- Now click on Browse... at Use remote ISO image.

Now select the ISO file VMware-Tools/VMware-Tools-windows-\*VERSION/windows.iso and confirm the selection with "OK".

- Continue from point 3 below...

\*Replace VERSION with the current VMware Tools version, e.g. 12.4.5-23787635.

3. If the installation program does not start automatically, run setup64.exe on the virtual CD/DVD drive (D:\ by default).

4. Run through the installation program using the default settings.

5. After the installation is complete, restart the operating system.

- https://centreon.zih.tu-dresden.de
   https://selfservice.tu-dresden.de/services/enterprise-cloud/overview/
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