Vaultwarden: Use the emergency access (highly recommended)

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FAQ-Artikel-Ausdruck

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Schlüsselwörter

Password Password-Manager Passwort Passwort-Manager

Lösung (öffentlich)

Add an emergency contact to reset your master password

Once logged in, you'll find Settings on the left. Under Emergency access, you can use the Add emergency contact button to create one or more contacts who can reset your master password in case of an emergency, or should you happen to forget it. The designated emergency contact must already be registered in the Vaultwarden password manager. You can add multiple emergency contacts. Follow steps 1 through 5 below to successfully and effectively set up an emergency contact.

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Enter the email address of the designated trusted contact.
Please note: The emergency contact MUST have a TUD email address.

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Select Takeover so that they can reset the master password in an emergency.

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The wait time determines how long it takes for your emergency contact to automatically gain access to reset your master password after submitting a request. Depending on your settings, it will take at least 1 day before the password can be reset. As soon as someone requests emergency access, you'll receive an email. This allows you to detect unauthorized access and reject the request in Vaultwarden.

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Once you've saved your settings, the selected emergency contact will receive an email asking them to accept the invitation to become an emergency contact.

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You will then be notified via email that the invitation has been accepted and will need to confirm this in Vaultwarden as well.

Vaultwarden: Add emergency contact

Please note: The "Takeover" feature enables the designated emergency contact to reset your master password once the process has been initiated. Therefore, it is important to choose your emergency contact wisely. If you're unsure, use [1]servicedesk@tu-dresden.de as your emergency contact.
Once the master password has been reset, manually terminate emergency access yourself by selecting "Deny" in the options menu.

In the event of an emergency: How to reset your master password
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Notify your emergency contact. If the Service Desk is your emergency contact, send a signed email from your TUD email address to [2]servicedesk@tu-dresden.de.

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The emergency contact requests emergency access to your account via Vaultwarden => Settings => Emergency access => Request access option; you will receive an email notification.

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Wait for the selected wait time to elapse if you no longer have an unlocked Vaultwarden session open. If you still have an open Vaultwarden session, you can grant emergency access more quickly by selecting => Settings => Emergency access => Options => Allow/Approve.

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After the waiting period, the emergency contact can select "Takeover" from the options, set a new master password, and then share it with you via a secure method, such as an encrypted email.

Vaultwarden: Takeover an account as emergency contact

- Log in, select Settings => Security => Master password, and change it

immediately (and make sure to remember it!).
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Afterward, you will need to revoke the emergency contact’s access via the options menu. Select "Reject". "Reject" terminates the emergency access that was just granted. Selecting "Remove" deletes the emergency contact, and you’ll need to add one again.

Vaultwarden: Quit the emergency access

[1] mailto:servicedesk@tu-dresden.de
[2] mailto:servicedesk@tu-dresden.de