

OneNote - Synchronisation Error since 09. June 2026 Office Update

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FAQ-Artikel-Ausdruck

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Schlüsselwörter

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Lösung (öffentlich)

Since the update of 09 June 2026, issues have been occurring in connection with SharePoint notebooks and OneNote.

When synchronizing notebooks, OneNote crashes. If the affected notebooks are removed and then added again, synchronization no longer starts and OneNote crashes immediately.

The issue has been confirmed by Microsoft:

[1]<https://support.microsoft.com/en-us/topic/june-9-2026-kb5094126-os-builds-26200-8655-and-26100-8655-1a9bcba6-5f53-4075-8156-fe11ac631737>

The problems occur both in the Microsoft 365 App Suite under the TUD license on Windows 11 / Windows Server and in Office for macOS on macOS.

Workaround for Windows:

You can perform a downgrade to an earlier version via the Command Prompt.

- Disable updates: Open OneNote, click File > Account, and under Update Options, disable automatic updates.
- Open Command Prompt: Press the Windows key, type cmd, right-click Command Prompt, and select Run as administrator.
- Run the downgrade command: Paste the following command and confirm with Enter:

```
"C:\Program Files\Common Files\Microsoft  
shared\ClickToRun\officec2rclient.exe" /update user  
updatetoversion=16.0.19929.20172
```

Workaround for macOS:

Based on our current experience, synchronization works again with the following OneNote version:

OneNote for macOS Version 16.108 (26041219)

To do this, the following steps must be performed:

- Close OneNote

Completely quit OneNote:

OneNote > Quit OneNote

Alternatively, right-click OneNote in the Dock and select Quit.

- Remove OneNote

Open Finder, go to Applications, and move Microsoft OneNote.app to the Trash.

If OneNote is in the Dock, right-click the icon and select Options > Remove from Dock.

Microsoft also recommends removing the OneNote container data. This may delete local OneNote data. Therefore, if possible, make sure beforehand that all notebooks have been synchronized or backed up.

- Restart the Mac

Restart the Mac once to ensure that all OneNote processes have been properly closed.

- Install Version 16.108

On the Microsoft page Update history for Office for Mac, search for the following version:

[2]<https://learn.microsoft.com/en-us/officeupdates/update-history-office-for-mac>

April 14, 2026 — Version 16.108 (26041219)

Download the appropriate OneNote package there.

Then open the downloaded .pkg file and follow the installation wizard.

- Check the version

After installation, open OneNote and check the version:

OneNote > About OneNote

The following version should be displayed: Version 16.108 (26041219)

[1] <https://support.microsoft.com/en-us/topic/june-9-2026-kb5094126-os-builds-26200-8655-and-26100-8655-1a9bcba6-5f53-4075-8156-fe11ac631737>

[2] https://learn.microsoft.com/en-us/officeupdates/update-history-office-for-mac?utm_source=chatgpt.com