

## Softphone - WebEx Configuring audio input and output devices

03.07.2024 13:41:22

FAQ-Artikel-Ausdruck

<b>Kategorie:</b>	Kommunikation & Kollaboration::Telefonie	<b>Bewertungen:</b>	0
<b>Status:</b>	öffentlich (Alle)	<b>Ergebnis:</b>	0.00 %
<b>Sprache:</b>	en	<b>Letzte Aktualisierung:</b>	11:05:46 - 08.05.2024

### Schlüsselwörter

Cisco Softphone VoIP WebEx telephone

### Lösung (öffentlich)

You can access the device settings for audio input and output via the "Settings" cogwheel and the "Audio" sub-item. By default, ringtones and warning tones are output on all available audio output devices. For example, if you are using a monitor with speakers in addition to the headset or if the laptop speakers are switched on, you will hear the ringtone via the monitor or laptop even when the headset is taken off. In addition to the output for ringtones and warnings, you can also select the desired audio output device individually for the speaker and the microphone. You can use the respective "Test" button to check the settings, i.e. whether the ringtones are output as desired or whether the correct speaker or microphone has been selected.

Screenshot CISCO WebEx: Configuring audio devices

If supported, you can use the "Smart audio" sub-item to set finer microphone settings and filter out background noise or optimise for voices.

Screenshot CISCO WebEx: Advanced audio settings