

Cisco Telephone Selfcare Portal

03.07.2024 11:38:20

FAQ-Artikel-Ausdruck

Kategorie:	Kommunikation & Kollaboration::Telefonie	Bewertungen:	0
Status:	öffentlich (Alle)	Ergebnis:	0.00 %
Sprache:	en	Letzte Aktualisierung:	11:36:39 - 08.02.2024

Schlüsselwörter

Cisco VoIP telephone

Lösung (öffentlich)

Cisco Unified Communications Selfcare-Portal Overview

The [1]Cisco Unified Communications Selfcare-Portal provides users with a web interface that allows them to conveniently configure and check settings for their phone and associated services (conferences, call forwarding, etc.).

You can log in with your ZIH login and password.

After logging in, the phones assigned to the user are displayed.
There are three main areas of settings:

- Phones
- IM and Availability
- General settings

Important note: Some changes in the portal lead to short restarts of the assigned phone in order to activate the changes.

Telephone My telephones

- select the phone to be edited (only one phone is available by default)

Settings

- Shortdial numbers:
 - Here you can set the name and phone number entries for the speed dialling buttons
 - With the CP-7841, 6 additional registered destinations can be reached via the navigation rocker (downwards)
 - Additional speed dials can be entered and called up on the telephone (e.g. speed dial 99, number/URI 001721234567):
 - Dial 99 on the telephone with the handset on-hook -> press the KWCodes softkey -> the saved destination is dialed

- Ringtone settings:

- Here you can set the behavior when a call is received in call status and idle status (ringing, visual only, single tone, etc.).

- Calllist:

- Switching call logging on/off for your own call number

- Contacts

- Names and phone numbers entered here appear on the phone in the personal address book (phone book button, log in with ZIH login and phone PIN)

Redirect

- Here you can conveniently set call forwarding (all, busy, unavailable) to voicemail or other destinations
- call forwarding can be set differently for internal and external callers (please note that a TU connection on the old ISDN telecommunications system is also treated as an external caller)

IM and Presence

- Here, a parallel setting option to pressing the Ringer on/off function key on the telephone is currently only possible using Ringer on/off

Global Settings Language

- changes the language set on the phone display (German/English)
- > Attention, the phone will restart

PIN for Telephone services

- The PIN required for various telephone services can be reset here (e.g. logging into the personal address book on the telephone or for Conference Now)

Conference Now

- Here you can set the participant access code that guests must enter when logging into a Conference Now conference call

[1] <https://voip-settings.zih.tu-dresden.de/ucmuser/>